







CONTENT AND RESULTS

Purpose and context

Organisation of a series of focus groups in different cities across Europe to raise awareness of the local community and exchange information between them regarding New Mobility Services and transport automation and their integration into urban areas.

Problems and challenges n.a.

Organizing, Supporting and Funding Entities

Organisation: University of Surrey with local partners (each responsible for their own focus group)

Funding: University of Surrey UKRI-ESRC Impact Accelerator Account

Process (including participant recruitment & selection) and Interaction/Participation (including methods/tools used

Building on the outcomes of WISE-ACT (Cost Action), the Focus Groups were organised locally by the corresponding Universities and research institutes, under the coordination of the University of Surrey. Focus groups comprised members of the local community (non-experts) with appropriate gender and age representation.

Each focus group included two parts, one common for all focus groups and one adapted to the local concerns and issues. After the focus group, the local team reported back to the coordinating University of Surrey and the team of Surrey synthesized the input.

Outcomes, Effects and Lessons Learned

- Awareness raising of the general public effectively and adjusting key messages to be incorporated in future policies
- Accessible outputs to businesses developing new mobility services
- Merging research with the visualisation of public opinion and citizen values, contributing in the adoption of citizen science and the launch of a Citizens Forum.

Bibliography

n.a.

