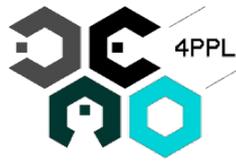


<b>COUNTRY</b>	Poland
<b>CASE STUDY CODE</b>	Poland_Good Practice_O.09_3
<b>MAIN INFORMATION</b>	
<b>Title</b>	Inspire Hub
<b>Location</b>	Selected communes in Poland
<b>Responsible Authority</b>	Municipal offices GIAP company
<b>Link</b>	<a href="https://mapa.inspire-hub.pl/">https://mapa.inspire-hub.pl/</a>
<b>Keywords</b>	spatial planning, spatial data, public consultations, Poland



**IDENTIFICATION**

<b>Type</b>	Case (plan, program, project etc.)	<input type="checkbox"/>	<b>Stakeholders involved</b>	Public institutions	<input checked="" type="checkbox"/>
	Method / Tool	<input checked="" type="checkbox"/>		Private sector	<input checked="" type="checkbox"/>
	Organisation	<input type="checkbox"/>		Civil society organisations	<input type="checkbox"/>
	Legal framework	<input type="checkbox"/>		Knowledge institutions	<input type="checkbox"/>
	Other <input type="text"/>	<input type="checkbox"/>		Public or grassroots movements	<input type="checkbox"/>
<b>Policy field</b>	Urban planning	<input type="checkbox"/>	<b>Timeline</b>	Other <input type="text"/>	<input type="checkbox"/>
	Mobility	<input type="checkbox"/>		Start date	<input type="text" value="2017"/>
	Tourism	<input type="checkbox"/>		End date	<input type="text" value="-"/>
	Rural areas and planning	<input checked="" type="checkbox"/>		On going	<input checked="" type="checkbox"/>
				Completed	<input type="checkbox"/>
<b>Spatial level</b>	National	<input checked="" type="checkbox"/>	Limited	<input type="checkbox"/>	
	Regional	<input type="checkbox"/>	Repeated overtime	<input type="checkbox"/>	
	Local	<input checked="" type="checkbox"/>			



## CONTENT AND RESULTS

### Purpose and context

The Inspire Hub portal is a platform that enables municipalities to publish spatial data, including information on spatial planning. Vector data from local spatial development plans and WMS and WFS network services are available for municipalities that share their spatial data. Various modules of the portal offer various functionalities that municipalities can use according to their needs. The spatial planning module allows for the digitisation of planning documents and automatic generation of various documents. Moreover, the portal enables comprehensive management of master plans or general plans currently in the consultation phase. It allows to add procedures, consultation stages and attachments, such as resolutions and announcements, available to residents. Additionally, users can generate reports on the course of individual consultation stages. Stakeholders are informed of ongoing consultations and can monitor their progress through the portal. They also have the opportunity to submit requests or comments for a selected location by completing the information form. They are then continuously informed about the status of their submitted application or comment.

### Problems and challenges

Lack of funds to finance the tool: In municipalities, especially small ones with limited budgets, finding funds to finance the tool may be a problem.

Lack of knowledge and information: Residents lack the necessary information on the principles of spatial development, which may make it difficult for them to formulate conclusions and comments.

Limited participation: Engaging marginalised groups, as well as convincing stakeholders to use the tool may require additional efforts.

Technical challenges: Implementing various forms of access to the participation tool, including from smartphones, tablets, or computers, poses technical challenges.

### Organizing, Supporting and Funding Entities

The municipal office and the company offering the service are responsible for implementing the tool. The tools and the participation process are financed and supported by the municipal office. However, practice shows that the tools are often fully financed or co-financed thanks to funds obtained from various support programs for municipalities, e.g. Digital Municipality (<https://www.gov.pl/web/cppc/cyfrowa-gmina>)

### Process (including participant recruitment & selection) and Interaction/Participation (including methods/tools used)

Tasks of the Municipal offices:

1. management of local development plans or studies that are in the consultation phase;
2. adding procedures and stages of consultation;
3. adding attachments to resolutions and announcements for residents to view.





#### Opportunities for Citizens:

1. generating reports on the course of individual consultation stages.
2. viewing and reading information about ongoing consultations;
3. submitting requests or comments by automatically selecting the location and completing the information form;
4. ability to monitor the course of the consultation process;

information on the status of the submitted application or comment.

#### Outcomes, Effects and Lessons Learned

Increase of the digital competences of municipal offices - the implementation of the tool involves training sessions where employees gain knowledge on its usage and potential for enhancing social participation.

Increase in the availability of spatial data - spatial data concerning local spatial planning issues facilitates the expansion of spatial data repositories and improves the accessibility to spatial information at the communal level. Currently, 260 communes have published their data on the Inspire Hub portal.

Improvement of the quality of public consultations - an example of public consultations using social participation methods and tools improves the effectiveness of work on the project and shows how to apply them in other planning procedures.

Civic education - engagement in public consultation processes involves information and educational activities aimed at enhancing residents' competences in spatial planning and empowering them in the decision-making process. It can be measured by the number of applications and comments submitted using the tool, or by the number of visits to the municipal 's map portal

Identification of community priorities - local authorities can respond to specific needs and concerns expressed in the form of applications and comments.

#### Bibliography

1. [https://www.giap.pl/administracja\\_publiczna/produkty/partycypacja/](https://www.giap.pl/administracja_publiczna/produkty/partycypacja/)
2. <https://mapa.inspire-hub.pl/partycypacja/>

